

GROSSMONT-CUYAMACA

COMMUNITY COLLEGE DISTRICT

Self-Service Rosters Guide for Faculty

ESS Last Updated: 11/04/2024

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The Self-Service Rosters Guide for Faculty offers faculty a resource on college policies, procedures, and instructions for using the Student Information System. While we strive to keep information current, please note that updates may occur.

Attendance Accounting

- The Official Grade and Attendance Rosters are the permanent record of attendance for all students registered in college classes.
- The Official Class Rosters are available online in Self-Service.
- The roster lists the names and ID numbers of students who have officially registered for the class.
- Faculty may also view and print an official roster anytime online using Self-Service.
- Prior to certification of the Census Roster, faculty must clear any inactive or no-show students using the Drop Roster as of the census date.
- Notification: Instructors are required to notify their students of their attendance regulations in the class syllabus. The instructor has the right to drop any student with excessive absences; however, the number of those absences must be clearly established in the instructor's syllabus. Most student complaints arise from failing to specify the number of absences allowed including late/tardy. It is your responsibility to provide clear information to your students about your attendance policies in your syllabus. Students who discontinue attendance in any class without officially dropping or without the instructor dropping them are subject to a failing grade. Drops will not be processed after the withdrawal deadline.
- In a full semester class, students who drop prior to census of class will not appear on your permanent roster.
- It is the responsibility of the instructor to drop students who are in a "no show" or "Never Attending" at the earliest opportunity, and all inactive students no later than the last business day prior the census date. Note that if a student did not attend even one class or participated virtually, they are not considered "never attended." For more information, please refer to AP 5075, Course Adds and Drops.
- Instructors must provide an evaluative grade to students who do not withdraw by the 75% "W"
 deadline. Prior to the deadline instructors may drop students who have stopped attending or
 stopped participating in their online course.
- Dropping students for no attendance or activity is not only a legal requirement but also helps alleviate student debt and helps combat fraudulent activity.

- For positive attendance courses, faculty must record individual student hours on the Attendance roster.
- For financial aid purposes, all students must be enrolled and attending their courses prior to the add/drop or census date.

Census Roster Certification and Drops After Census

Census certification is the method the District uses to comply with the census and attendance accounting procedures prescribed by Title 5 CCR §58001 and the California Community Colleges Chancellor's Office (see AP 5070, Attendance Accounting) and is one of several factors that determines the apportionment funding for the District. The Census Date is calculated at the week nearest 20% point of the class, which may be different for short term sections. Census dates for your classes can be found in Self Service under deadlines dates.

Dropping Students Prior to Census

Title 5 CCR §58001 **requires faculty** to drop students prior to the census date. Additionally, due to limits on the repeatability of classes, it is essential to drop students prior to the census date. If a student is dropped prior to the census date, it does not count against the student as an attempt at taking the course. However, if a student is dropped on or after the census date, it does. Students are limited to three attempts at taking a course, unless a standard grade is earned.

Dropping students prior to census is also critical to avoid negative impacts on a student's financial aid and Veteran's benefit eligibility. If a student receives Federal aid for a course and it is later determined the student never attended, funds may need to be returned leaving the student with a balance owed to the college, which impacts the student's ability to register for future courses. Certain balances can be large, for example the current semester (Fall 2024) Pell amount for a full-time student is \$3,698.00. An instructor should drop a student from a class for not showing up for the first session of the class or for not contacting the instructor or not participating in any online activity during the first week of classes of an online class. An instructor may not drop a student from a class other than for reasons of non-attendance or not actively participating as defined in the syllabus.

Dropping Students After Census and up to Last Drop (75% mark)

To satisfy Financial Aid and Veterans reporting requirements the last date of academic engagement is required for all faculty drops.

The academic record of students who remain enrolled in a class beyond the published withdrawal deadline must receive an evaluative letter grade.

Please note that Self-Service requires a letter grade to be entered for any student drops after the census date. The system will convert the letter grade into a W.

Academic Engagement

Academic Engagement is the active participation by a student in an instructional activity related to the student's course of study in accordance with Federal Regulations, and includes, but is not limited to the following activities:

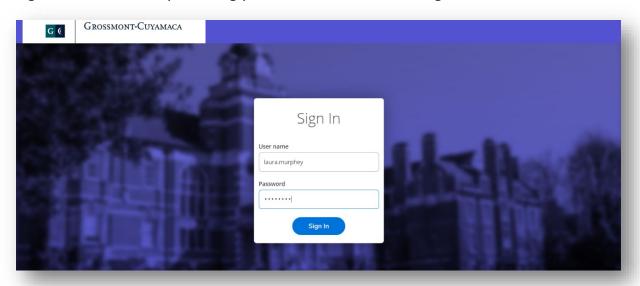
- Attending a synchronous class, lecture, recitation, or field or laboratory activity, physically or online, where there is an opportunity for interaction between the instructor and students;
- Submitting an academic assignment;
- Taking an assessment or an exam;
- Participating in an interactive tutorial, webinar, or other interactive computer-assisted instruction;
- Participating in a study group, group project, or an online discussion that is assigned by the instructor; or
- Interacting with an instructor about academic matters.

Academic Engagement in an online course can be different than an in-person course. Examples of academic attendance and attendance at an academically related activity in an online course include, but are not limited to:

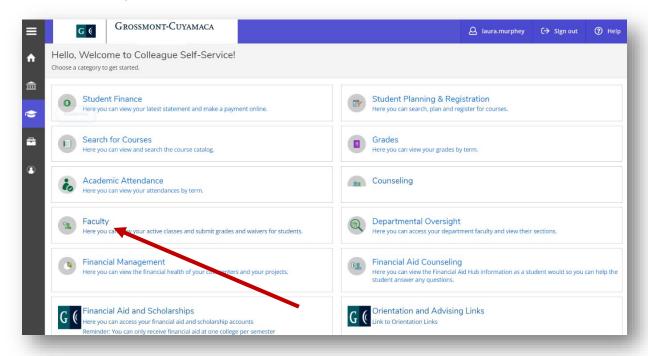
- Student submission of an academic assignment;
- Student submission of an exam;
- Documented student participation in an interactive tutorial, webinar or other interactive computer-assisted instruction;
- A posting by the student showing the student's participation in an online study group that is assigned by the instructor;
- A posting by the student in a discussion forum showing the student's participation in an online discussion about academic matters; and
- An email from the student or other documentation showing that the student-initiated contact with a faculty member to ask a question about the academic subject studied in the course.

Roster/Class Contact Roster

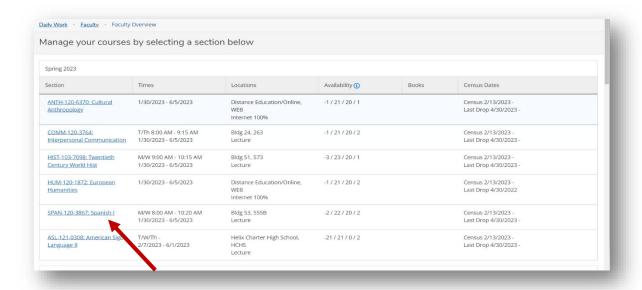
1) Log into Self-Service by entering your credentials and click sign in.



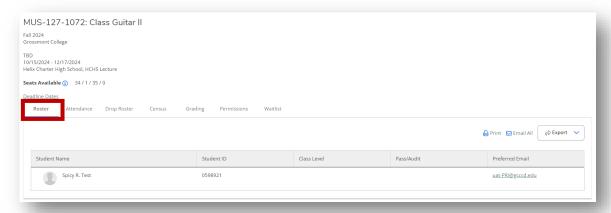
2) Click the Faculty tab.



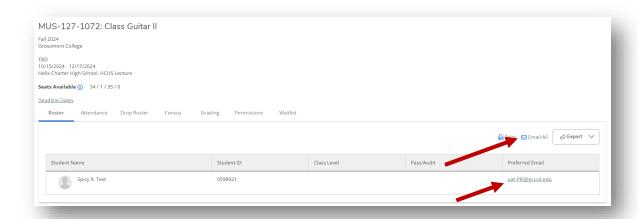
3) This link will take your Self-Service Faculty Overview page where you can view your class schedule. Click the link for the section you would like to access



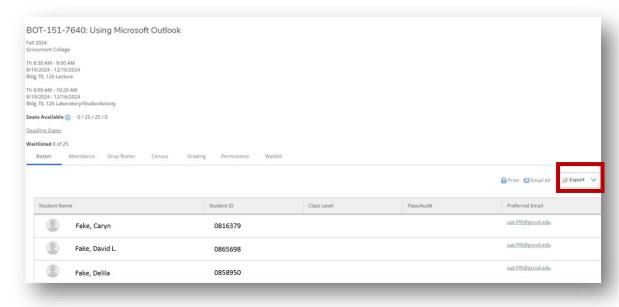
4) This will take you to the individual section screen, click on the "Roster" tab to view a list of all students officially enrolled.



- 5) To send an email to your class:
 - a. Email the entire class by clicking the "Email All" button. This will place all the student emails in the BCC line for security.
 - b. Email just one student by clicking the email on the right side of the student under the preferred email column.
 - ***You must have Outlook set up on your computer to use the email all function.***



- 6) You may also print or export this roster. By clicking the "Print" or "Export" buttons.
 - a. A template has been created that you may use with the .CSV export. Instructions below on how to merge the template and the .csv file.



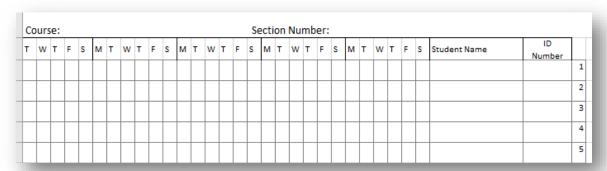
7) Below is the format of the export csv feature. Note that class level is not used.

Student	Class	
ID	Level	Preferred Email
816379		laura.murphey@gcccd.edu
865698		laura.murphey@gcccd.edu
858950		laura.murphey@gcccd.edu
822723		laura.murphey@gcccd.edu
	816379 865698 858950	ID Level 816379 865698 858950

8) Within the .csv file, highlight the student name/student ID and right click on your mouse to copy.

4	А	В	С	D	E	F	G
1	Student Name	Student ID	Class Leve	Pass/Audi	Preferred	Email	
2	Fake, Caryn	816379			laura.mur	phey@gcc	cd.edu
3	Fake, David L.	865698			laura.mur	phey@gcc	cd.edu
4	Fake, Delila (Dropped 3/10/2022)	858950			laura.mur	phey@gcc	cd.edu
5	Fake, Destiny	822723			laura.mur	phey@gcc	cd.edu

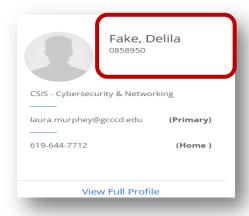
9) Open the roster template {insert links for both colleges} – below is a copy.



- 10) Click on the square for the student's name on the first line.
- 11) Right-click and paste the student's name and ID into the roster template.

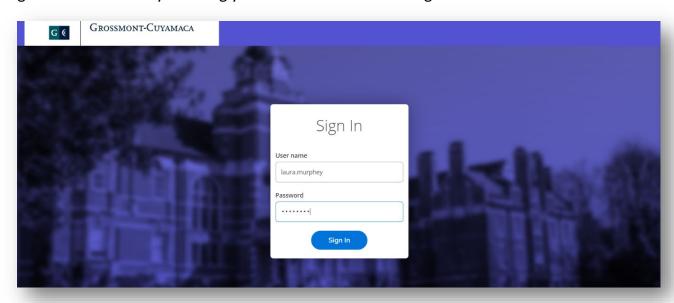
Co	our	se:														Se	ecti	ion	Νu	ıml	ber	:										
Т	w	Т	F	s	М	Т	w	Т	F	s	М	Т	w	Т	F	s	М	Т	w	Т	F	s	1	м	Т	w	Т	F	s	Student Name	ID Number	
																														Fake, Caryn	816379	
																														Fake, David L.	865698	:
																														Fake, Delila (Dropped 3/10/2022)	858950	:
																														Fake, Destiny	822723	

12) You may also view the student's phone number, email and major by hovering over the student's name in the Self-Service roster.

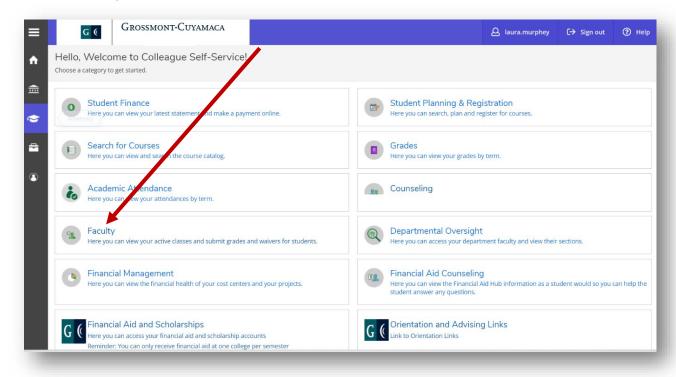


Wait List Roster

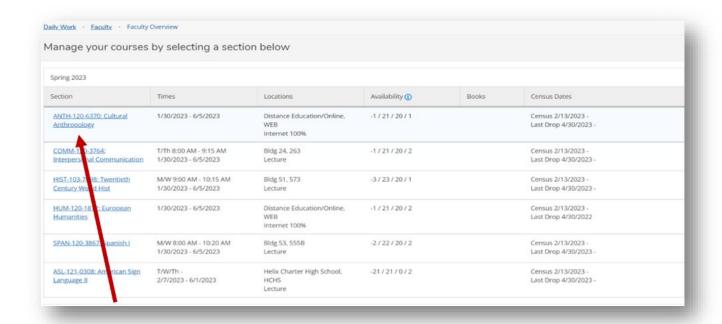
1. Log into Self-Service by entering your credentials and click sign in.



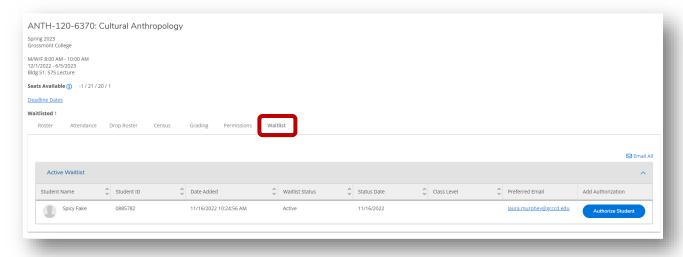
2. Click the Faculty tab.



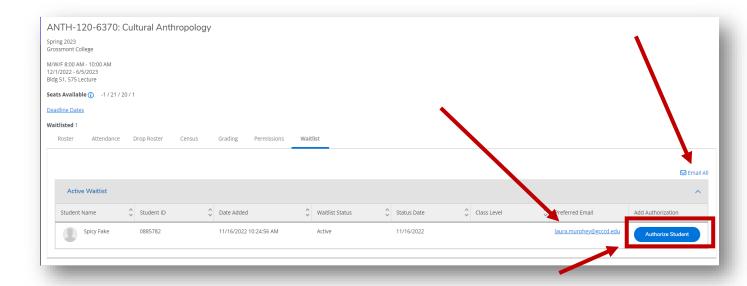
3. This link will take your Self-Service Faculty Overview page where you can view your class schedule. Click on the link for the section you would like to give a student authorization to register for you class. Note that prior to the class start date, the Wait List process automatically enrolls students as space becomes available.



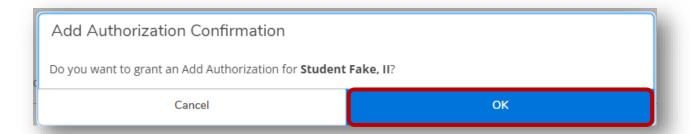
5) Click the "Wait List" tab. Once you click the "waitlist" tab you will see a list of students who are on your waitlist.



- 6) Email Students on Waitlist:
 - a. You may also email the entire waitlist by clicking the "Email All" button. **Note: This will place all the student emails in the BCC line for security. **
 - b. You may email a student individually by clicking on the student email in the "Preferred Email" column.
- 7) You may authorize the student from the waitlist to add your class by clicking the "Authorize Student" button, prior to census.



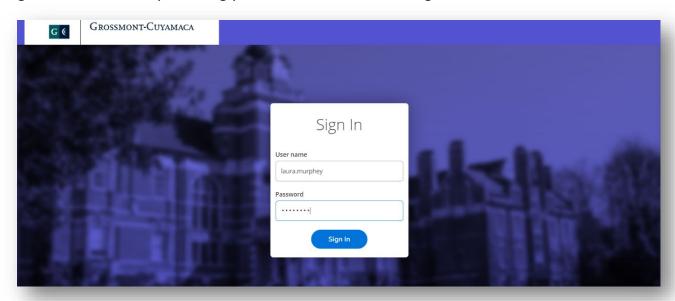
8) Once you click Authorize Student, you will need to confirm the Add Authorization by selecting Ok. Students who have been granted authorization to add the course, must complete the registration process in their Self-Service Account.



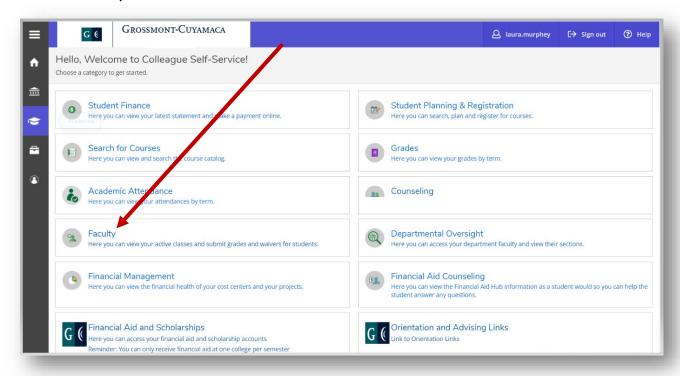
- 9) Once you see a student registered into your course, you should revoke the Add Authorization as students could potentially drop and add themselves back into the course up to census.
- 10) Revoke any Add Authorization not used after census.

Add Authorizations/Permissions

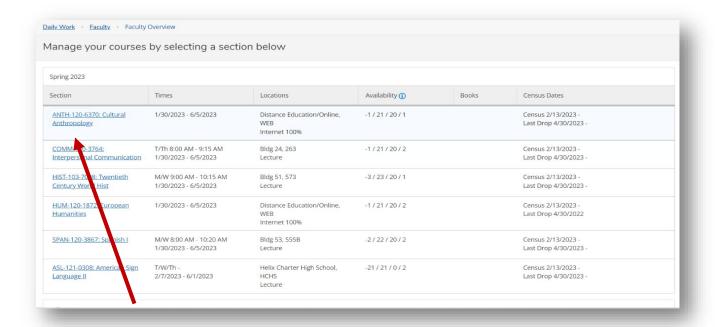
1) Log into Self-Service by entering your credentials and click sign in.



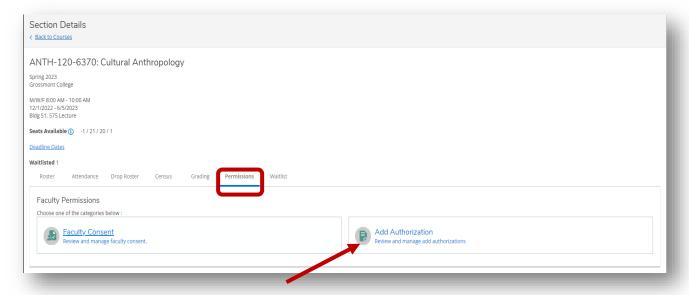
2) Click the "Faculty" tab



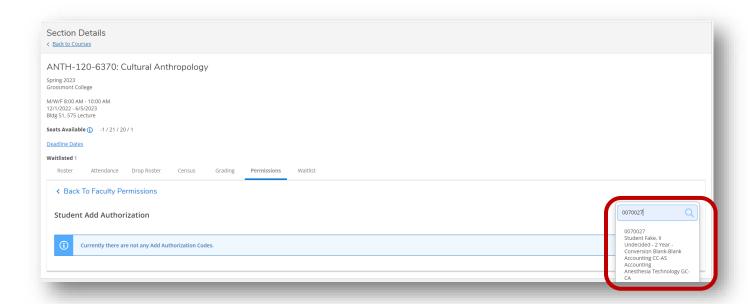
3) This link will take your Self-Service Faculty Overview page where you can view your class schedule. Click on the link for the section you would like to give a student authorization to register for you class.



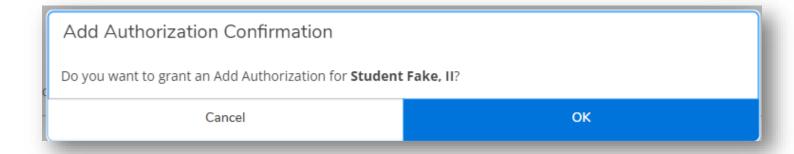
11) Click on the "Permissions" tab, followed by clicking on the "Add Authorizations" tab.



- 12) Enter in the 7-digit Student ID number and the student's name should display.
 - **Note: A name search can be done, by entering the students name in the search box. If the name is a common name, then you may have many students to choose from. Please be careful to choose the correct one.
- 13) Click on the correct student and hit enter.

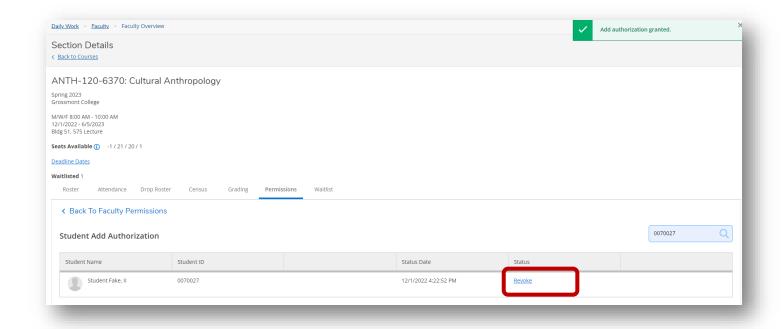


- 14) After selecting the student, you will immediately be prompted if you want to give an Add Authorization to the student.
 - a. Choose 'OK' if the student's name is correct.
 - b. Choose 'Cancel' if the incorrect student is shown.



- 15) After you click okay, you can see all the students that you have authorized for the course. Students who have been granted authorization to add the course, must complete the registration process in their Self-Service Account.
- 16) Once you see a student registered into your course, you should revoke the Add Authorization as students could potentially drop and add themselves back into the course up to census.
- 17) Revoke any Add Authorization not used after census.

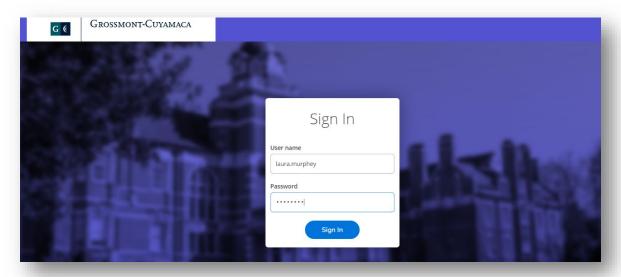
^{**}Note: If you have given the wrong student the Add Authorization you may revoke the authorization by clicking the revoke button. You may also view students who have registered for your course using their Add Authorization**



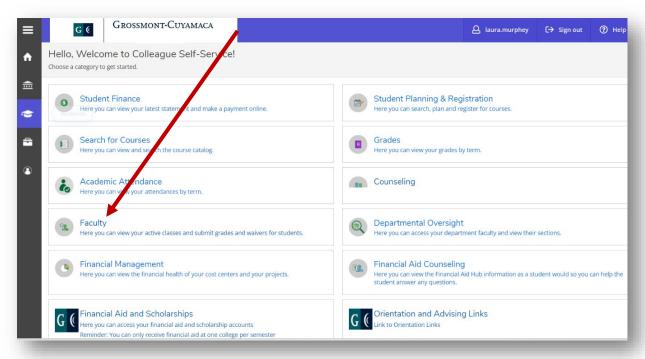
Instructor Drop Roster

*** All drops must be processed using the Drop roster. The census roster is only used to certify enrollment as of census***

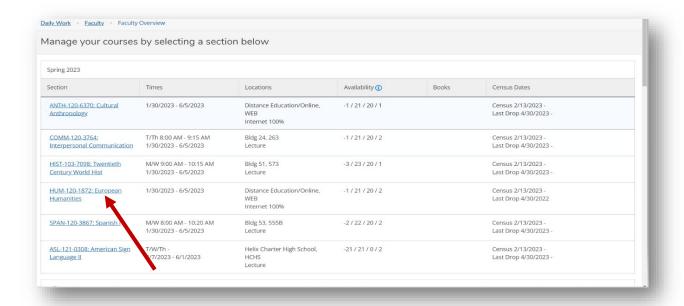
1. Log into Self-Service by entering your credentials and click sign in.



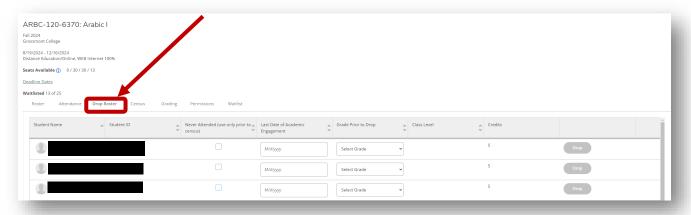
2. Click the Faculty tab.



3. This link will take your Self-Service Faculty Overview page where you can view your class schedule. Click on the link for the section you would like to submit drops.



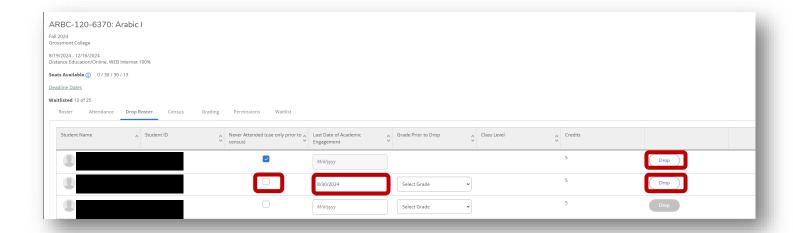
4. Click the "Drop Roster" tab



5. This will allow you to drop students from this section. Note the Drop button will be grayed out until you either mark the student as Never Attended or enter the students Last Date of Academic Engagement.

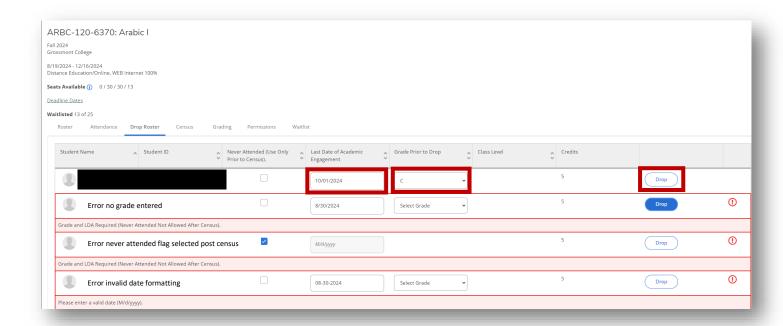
a. Drops Prior to Census

- i. Never Attended box Check the never attended box if the student never attended the class.
- ii. Last Date of Academic Engagement- If the student attended or participated in the course at a certain point prior to census enter the date of <u>last date of academic engagement</u> in the following format mm/dd/yyyy.
- iii. ***Do not enter a grade prior to census.
- iv. Select Drop.



b. Drops After Census

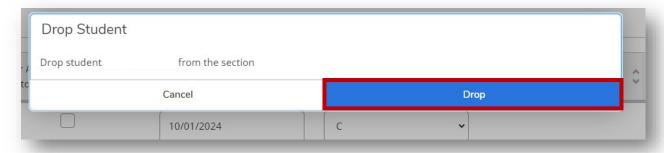
- i. Never Attended Box Do no use the Never Attended Box as students should have been dropped prior to census. You will receive an error if you check the Never Attended box after census and will be unable to drop the student.
- ii. Last Date of Academic Engagement—Enter the last date of academic engagement **post census in** the following format mm/dd/yyyy.
- iii. Grade Prior to Drop Enter student's current grade, the system will know the student is dropped after census date and will convert the grade to a "W" overnight. You will receive an error if you try to drop without a grade.
- iv. Click Drop.



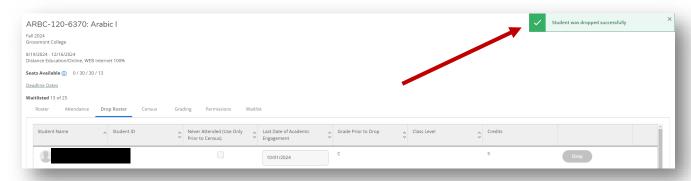
***Please Note: If the section you are teaching is linked to a different section, you will be unable to

process the drop via the drop roster. Faculty who teaches linked sections will need to contact the Admissions and Records Systems Specialist at their campus for assistance.

6. Confirm drop



7. After clicking on the drop button, you will see that you have successfully completed the drop on the top right-hand corner.

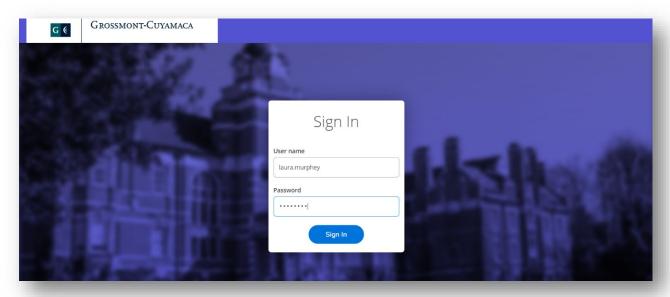


8. You may use this drop roster until the last day to drop your students. **Students who remain on the roster after the withdrawal deadline must receive a letter grade**.

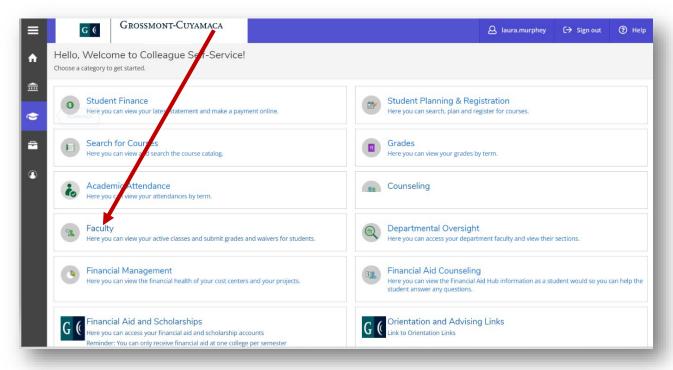
Census Roster

*** Note: This roster is only used to certify your enrollment as of the census. Faculty may access their census roster 7 days before the section's census date***

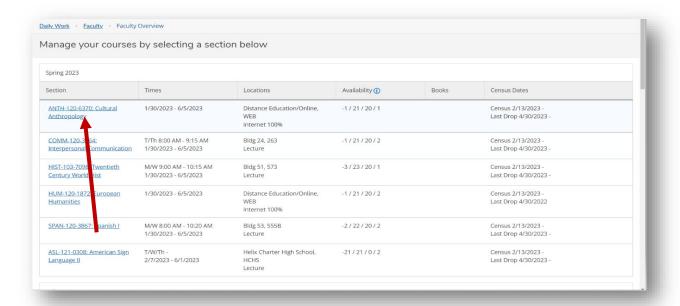
1) Log into Self-Service by entering your credentials and click sign in.



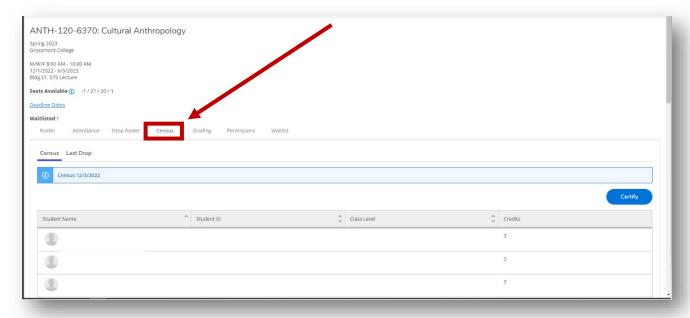
2) Click the Faculty tab.



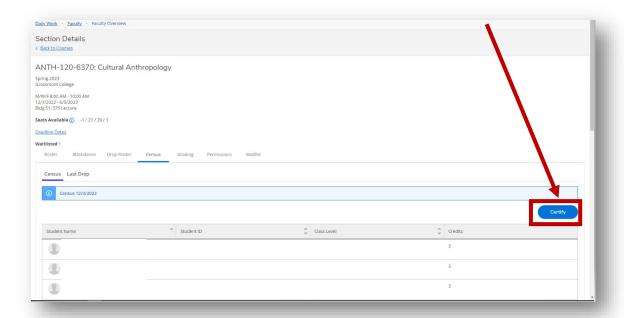
3) This link will take your Self-Service Faculty Overview page where you can view your class schedule. Click on the link for the section you would like to certify.



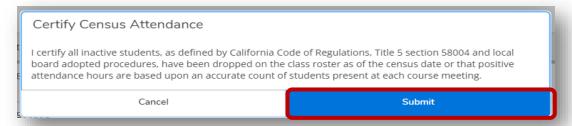
4) Click on the Census tab and review students on roster.



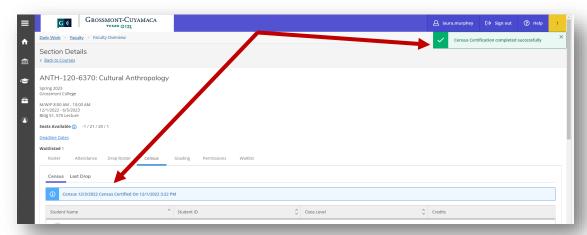
- 5) Prior to certification, Faculty must <u>drop</u> any inactive or "no show" students from roster. Inactive students include:
 - Students identified as no-shows
 - Students who are no longer participating in the courses
- 6) Click the "Certify" button to submit and certify the students remaining on the roster are attending and/or academically engaged.



7) You will be prompted to certify your census roster – Click submit

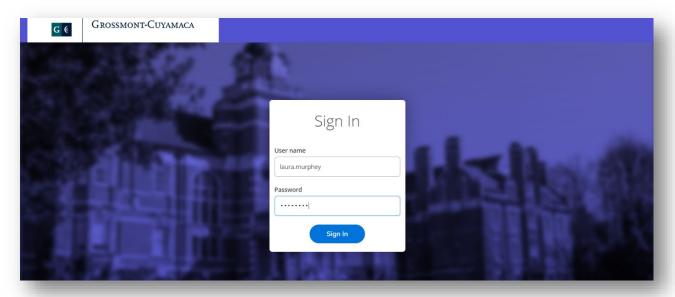


8) After clicking on the submit button, you will see that you have successfully completed the census submission in two places.

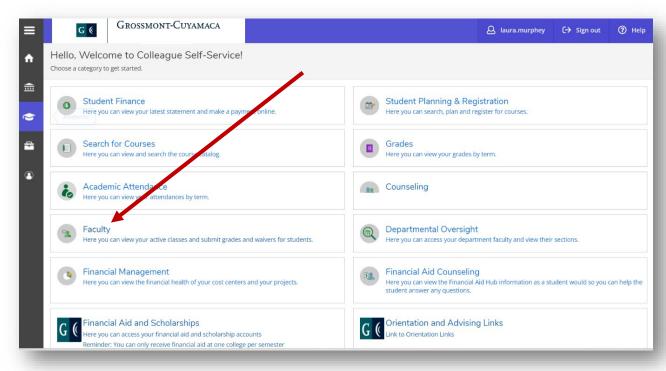


Attendance Rosters

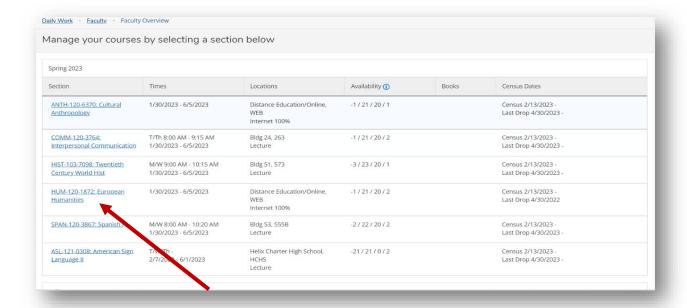
1) Log into Self-Service by entering your credentials and click Sign In.



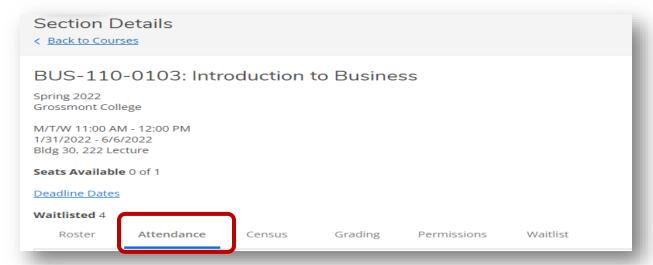
2) Click the Faculty tab.



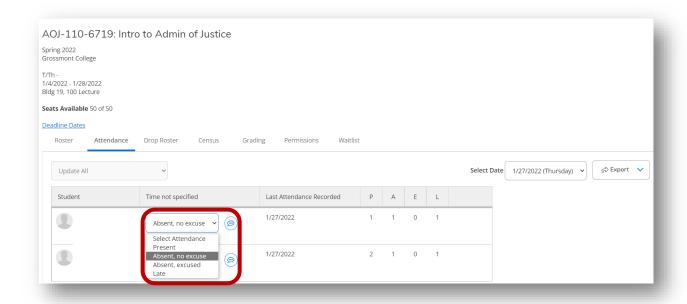
3) This link will take your Self-Service Faculty Overview page where you can view your class schedule. Click on the link for the section you would like to access.



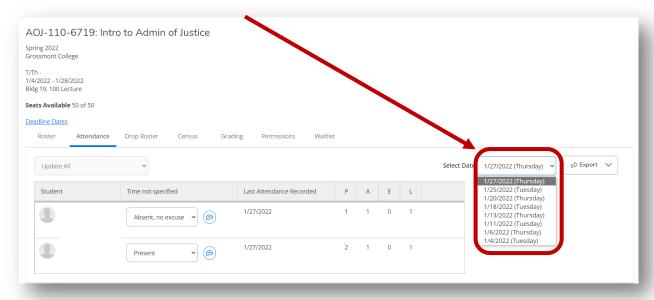
4) Click the "Attendance tab"



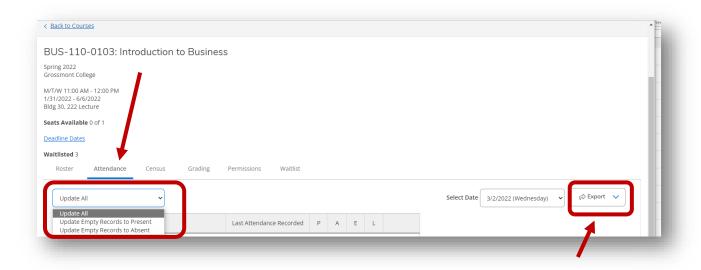
- 5) Your attendance roster will appear and you have several options to mark the students:
 - Present
 - Absent, no excuse
 - Absent excused
 - Late



6) If you forget to take attendance on a particular date you may click the drop-down menu to select a previous date.



- **Notice: If the student has dropped the section this screen will also show the date that the student dropped**
- **Note: You may mark all the students who are absent or late and then use the "Update empty records to present" option to update the rest of the class.**



7) After attendance is taken for a given day you may export the roster using the export button. This will open in excel. Below is a sample of the recorded attendance roster.

**Note: The drop date of a student will also appear on the exported .csv file.

BUS-110-0103: Introduction to Business Spring 2022 CSV Generated:

03/10/2022 3:54 PM

Student ID	Student Name	3/9/2022 (11:00 AM)	3/2/2022 (11:00 AM)
0885782	Fake, Spicy	Р	Р
0816379	Fake, Caryn	Α	Р
0865698	Fake, David L.	Α	Р
0822723	Fake, Destiny	Р	Р
	Fake, Delila (Dropped		
0858950	3/10/2022)	Р	Р
0828196	Fake, Evon (Dropped 3/4/2022)	Р	Р

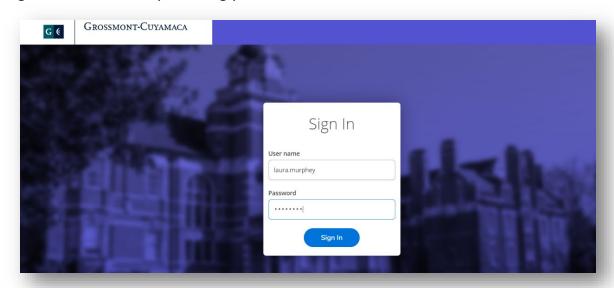
The options that appear on the roster for each meeting day are:

- Present
- Absent, no excuse
- Absent excused
- Late

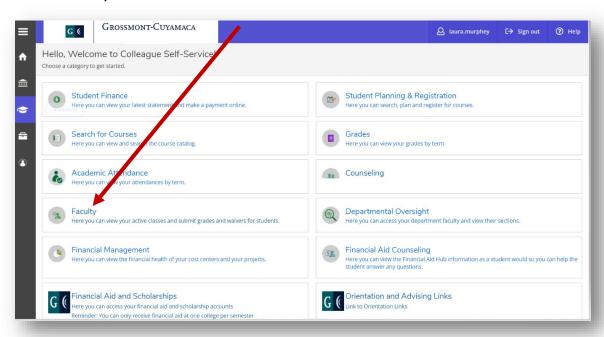
Positive Attendance Rosters

There are 2 different types of positive attendance rosters depending on how your course is coded.

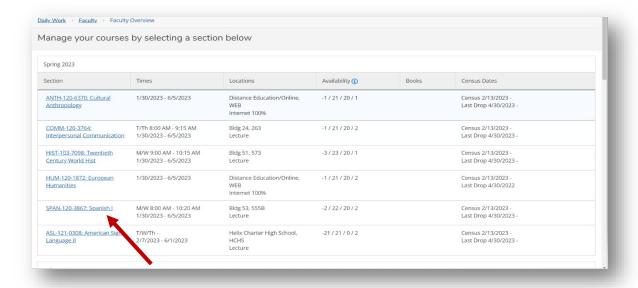
- Section meeting positive attendance = Positive attendance course with scheduled meeting days/times
- Non-scheduled positive attendance = Positive attendance course with no meeting times
- 1) Log into Self-Service by entering your credentials and click submit.



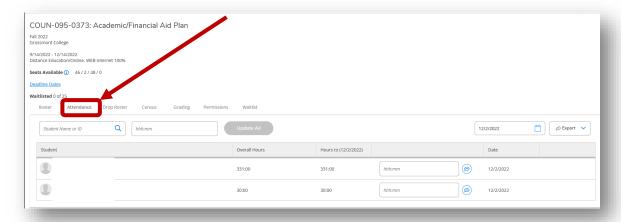
2) Click the Faculty tab.



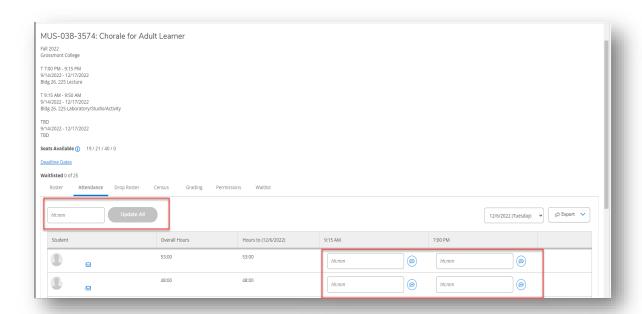
3) This link will take your Self-Service Faculty Overview page where you can view your class schedule. Click on the link for the section you would like to access.



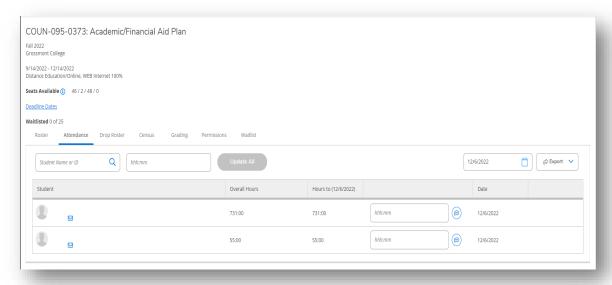
4) Click the "Attendance tab"



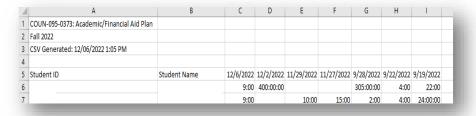
5) If your class is a Positive attendance course with scheduled meeting days/times your roster will appears as follows. Please enter the number of hours attended for each student in each of the time slots. You may also update the entire class by entering the hours and minutes in the following format hh:mm and press the update all button. This will update the entire class.



6) If your section is Positive attendance section with no scheduled meeting days/times then you will see the following. Please enter the total number of hours: minutes the student attended your section. You may also update the entire class by enter the number of hours: minutes and press the update all button.

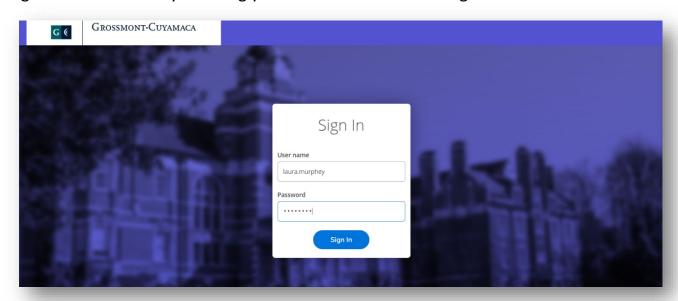


7) Whichever roster you have you may export the roster as a .csv. It will display the dates you entered hours for each student. Below is an example:

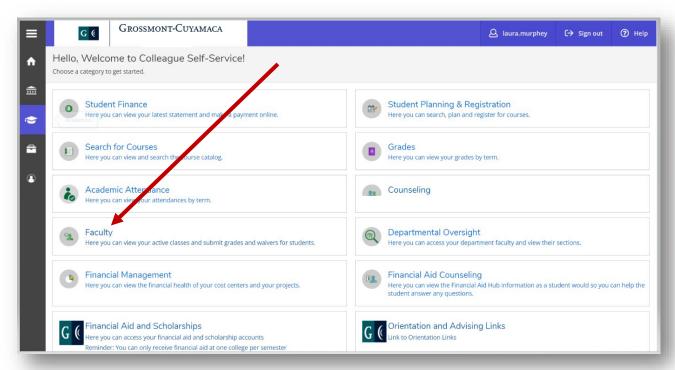


Grade Rosters

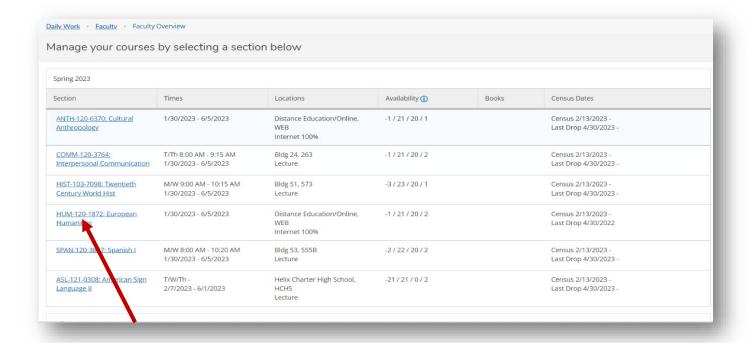
1) Log into Self-Service by entering your credentials and click sign in.



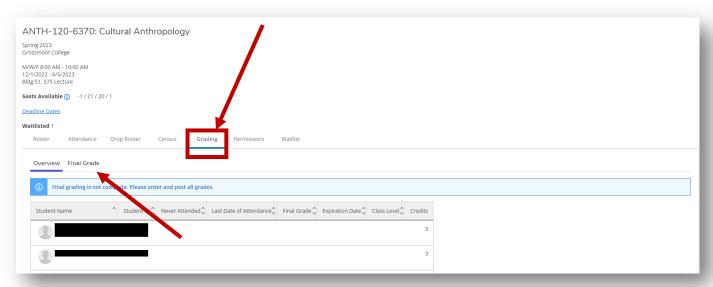
2) Click the Faculty tab.



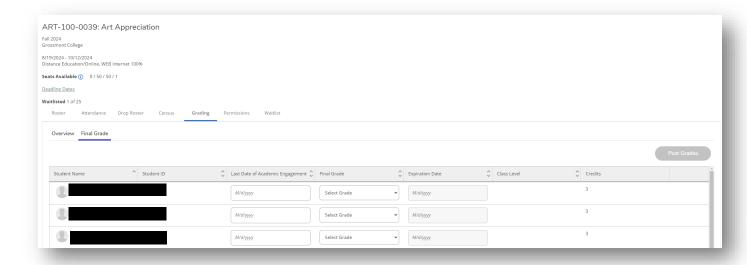
3) This link will take your Self-Service Faculty Overview page where you can view your class schedule. Click on the link for the section you would like to submit grades.



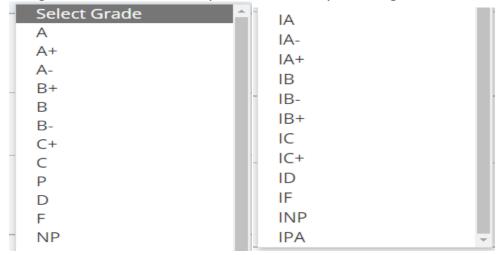
5) Click on the "Grading" tab then click on the "Final Grade" tab. This will bring up the students in your class to grade.



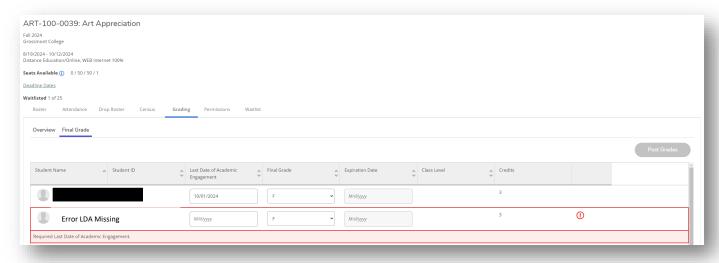
6) The final grade roster will show you students who remained enrolled in the course and must receive an evaluative symbol.



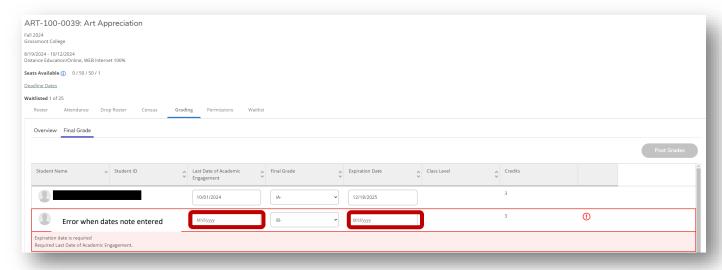
7) Below are the grades, or evaluative symbols that may be assigned to a student.



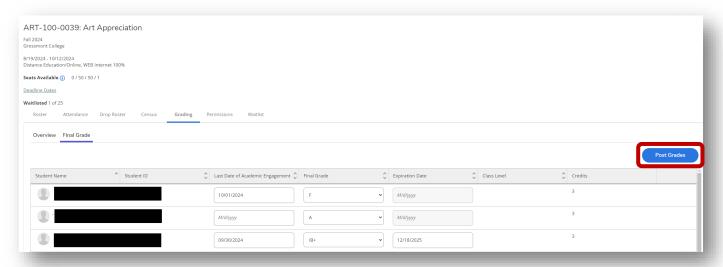
a. F Grades: Required you to enter the students the last date of academic engagement.



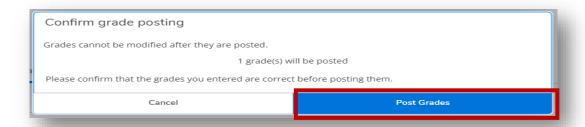
- a. Incomplete Grades If you enter an incomplete grade as shown below you must also:
 - i. Enter the date the Incomplete work must be completed, under "Expiration Date". GCCCD students have one year to complete the work. The expiration date for an Incomplete may not be more than one year from the current grade deadline. **Note: Incomplete forms must still be submitted to the Admissions and Records Office**
 - ii. Enter last date of academic engagement.



8) Once you have entered grades for the entire class, click the "Post Grades" button to submit your grades.

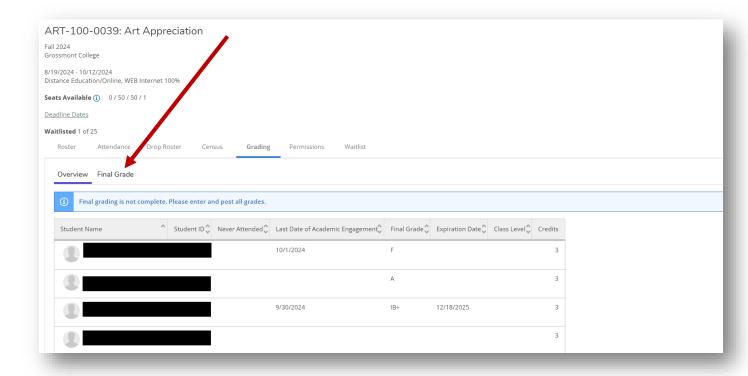


9) Once you click the "Post Grades" button you will receive a pop-up message asking you to confirm the grades you are submitting. Click Post Grades



10) After you have submitted your grades, you may view the grades you submitted by clicking the "Overview" button.

*** If you have not submitted grades for all of the students in your class you will receive the following error message "Final grading is not complete. Please enter and post all of your grades."



Faculty Frequently Asked Questions

Q: When is the last day a student can register for an open course?

A: Before the course starts.

❖ Waitlist

Q: What is the timeline for students to add themselves to a course from the waitlist? When does the system stop prompting students to add from the waitlist?

A: Students can add from the waitlist prior to the start of the term. The system will prevent students to automatically enroll in the course from the waitlist after the section start date.

Q: Can I register students from my waitlist?

A: Once the term begins for your section, the waitlist will not be available and students no longer enroll from the waitlist. You may give an Add Authorization through your Active Waitlist. The student will then need to complete the add process within their Self-Service account.

❖ ADD AUTHORIZATION (SELF-SERVICE)

Q: What are Add Authorizations?

A: Add Authorizations replaced add codes. Once a class starts, a student will need an Add Authorization to register for the class section whether seats are available or not. Once you authorize the student to enroll in your section, tell the student to go to their Self-Service account to complete the registration.

Q: When can instructors begin granting "Add Authorization" to students?

A: Prior to the start of the term, however students will NOT be able to register into the course until the first day of the course.

Q: When can students add through self-service, once the "Add Authorization" has been granted by the instructor? Is it the same with late start classes?

A: Students can use their "Add Authorization" permission in Self-Service on the first day of the course. Yes, it is the same process for late start courses.

Q: How can I grant "Add Authorization" to a student who is not on the waitlist?

A: In Self-Service under the permission tab, you can search students by their student ID number.

Q: Is there an automatic email that goes to students once faculty grant "Add Authorization" to a student?

A: Yes, the student will receive an email confirming that an "Add Authorization" has been granted and they can now register for the class in their student portal. The email does not include the course information.

Q: How did a student add my section, after I dropped them in Self-Service prior to census?

A: A student who was previously granted an Add Authorization, may readd themselves to the course up to census if the Add Authorization has not been revoked. Please revoke any Add Authorizations as students may use the add authorization to enroll/reenroll in your course up to census date.

Census ROSTER CERTIFICATION

Q: What is the exact window when faculty can begin to certify their census rosters? Is the timeline the same for short-term classes or is it dependent on term length?

A: Faculty may access their Census Rosters 7 days prior to census. Example: census is on 2/18/25 faculty have a 7-day window from 2/11-2/18 to certify their census roster (20% of the length of the course). The roster should be certified with an accurate enrollment of those students who have attended or are actively engaged.

Q: Can faculty certify their census rosters more than once?

A: No.

Drops

Q: Where should we properly drop a student from our rosters?

A: Under the drop roster tab in self-service. Note for "no show" students, you will mark the "never attended" option and enter the last day of academic engagement for students who stopped attending, but participated in your course.

Q: How do I Reinstate a student?

A: If you need to reinstate a student, **do not** issue an Add Authorization or Faculty Consent permission. Please contact the Systems Specialist at your college.