

Cuyamaca College CalWORKs Survey Fall 2022 Results (May 2023)

Background and Purpose of the Study

Cuyamaca College's CalWORKs department conducts an annual survey to gather student feedback on the services they received, their satisfaction after receiving services, how useful they found the services, and to assess their sense of community on campus. Given that a large proportion of CalWORKs participants identify as Middle Eastern and/or Arabic speaking, an Arabic version of the survey was made available. [Appendix A](#) contains the survey instrument. [Appendix B](#) contains the distributions of survey items. [Appendix C](#) contains responses to open-ended questions.

Survey Respondents

All of the 202 students who received CalWORKs services in the Fall 2022 term were invited to participate in the survey. A total of 113 students completed the survey, which reflects a 56% survey response rate. Students received the survey invitation directly from the CalWORKs office, and the survey included an opportunity drawing for one of 10 \$75 gift cards as an incentive for participating.

Summary of Results

Respondent Characteristics

Compared to Fall 2022 CalWORKs participants, survey respondents included an underrepresentation of Latinx students (2% of respondents compared to 4% of CalWORKs participants), Middle Eastern or North African Students (24% of respondents compared to 58% of CalWORKs participants), and Native Hawaiian or Pacific Islander students (0% of respondents compared to 1% of CalWORKs participants).

There was an overrepresentation of white students (61% of respondents compared to 32% of CalWORKs participants). It should be noted that, given recent changes to race and ethnicity data collection, some Middle Eastern students may have self-identified as white in either the survey or upon application to the College or CalWORKs program, so the data on these two racial/ethnic categories should be interpreted with caution.

Compared to Fall 2022 CalWORKs participants, there was an overrepresentation of students that identify as female (80% of respondents compared to 72% of CalWORKs participants) and an underrepresentation of students that identify as male (20% of respondents compared to 27% of CalWORKs participants). No students under the age of 24 responded to the survey, which is a slight underrepresentation of CalWORKs participants. There was an overrepresentation of students between the ages of 25-29 (11% of respondents compared to 5% of CalWORKs participants), and an underrepresentation of students ages 30-49 (77% of respondents compared to 81% of CalWORKs participants) and ages 50 and over (11% of respondents compared to 12% of participants).

Student Characteristics	2022 CalWORKs Participants	2022 Survey Respondents
Asian, Asian American, or Filipino	3%	4%
Black or African American	1%	2%
Latino/a/x	4%	2%
Middle Eastern or North African	58%	24%
Native American	0%	1%
Native Hawaiian or Pacific Islander	1%	0%
White	32%	61%
Another race/Ethnicity/Unknown	2%	7%
Female	72%	80%
Male	27%	20%
Another Gender/Unknown	1%	0%
Less than 18	0%	0%
18-24	2%	0%
25-29	5%	11%
30-49	81%	77%
50+	12%	11%

Student Characteristics	Student Population	2020 CalWORKS Participants	2022 CalWORKs Participants
Asian, Asian American, or Filipino	5%	4%	3%
Black or African American	6%	2%	1%
Latino/a/x	36%	8%	4%
Middle Eastern or North African	18%	29%	58%
Native American	1%	0%	0%
Native Hawaiian or Pacific Islander	0%	5%	1%
White	28%	51%	32%
Another race/Ethnicity/Unknown	7%	1%	2%
Female	55%	76%	72%
Male	43%	22%	27%
Another Gender/Unknown	1%	2%	1%
Less than 18	9%	0%	0%
18-24	51%	4%	2%
25-29	11%	16%	5%
30-49	21%	71%	81%
50+	7%	9%	12%

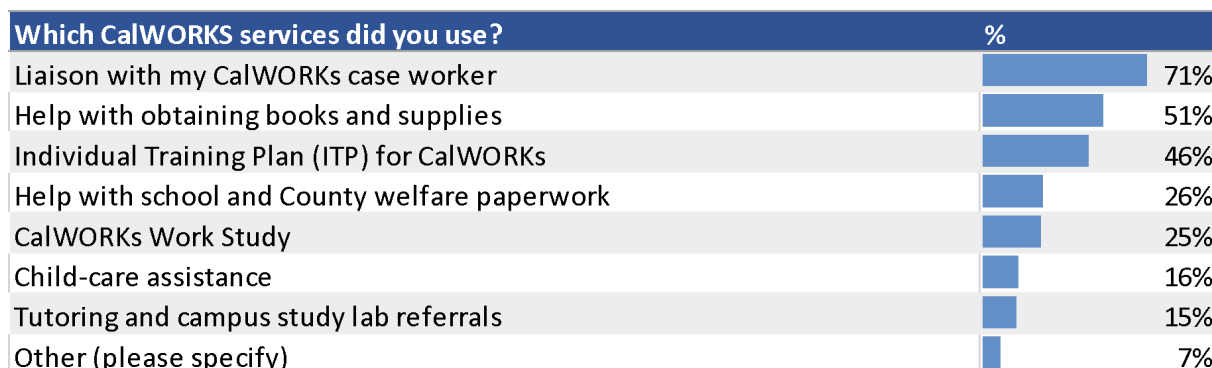
Of the survey respondents, 53% indicated that it was their first year participating in the CalWORKs program at Cuyamaca College (a 27% increase from 2020), and 47% indicated that it was not their first year participating in the program.

Students were also asked about their primary language. A large majority of respondents selected Arabic (79%) as their primary language. 7% of respondents selected Aramaic and English as their primary languages. And the remaining students selected Dari (2%), Spanish (2%), Farsi/Persian (1%), or other (2%) as their primary language. Respondents who selected other, specified Chaldean as their primary language.

CalWORKs Services Used and Needed

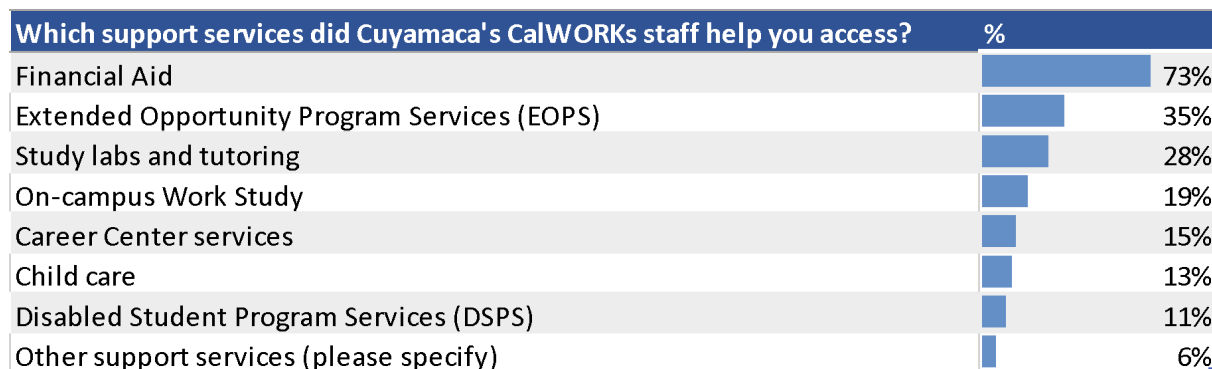
When asked which CalWORKs services they used, the majority of respondents stated that they used the Liaison with my CalWORKs case worker (71%), received help with obtaining books and supplies (51%),

and Individual Training Plan (ITP) for CalWORKs (49%). Less than a third of respondents indicated that they received help with school and County welfare paperwork (26%), participated in CalWORKs Work Study (25%), received child-care assistance (16%), and received tutoring and campus study lab referrals (15%). Under the other category, one respondent stated that they received help with their Ed plan, one stated that they received help with Arabic, and six stated that this question was not applicable or did not have any comments.



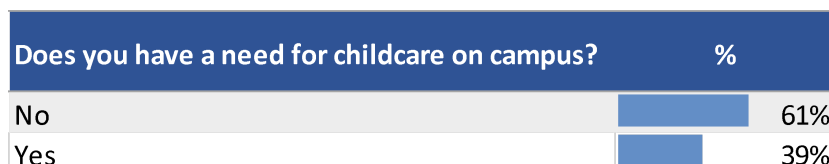
*Respondents could select all services which they received, so total exceeds 100%.

When asked which support services Cuyamaca's CalWORKs staff helped them access, the majority of respondents replied that they received help accessing financial aid (73%). Approximately three in 10 respondents indicated that they received help accessing Extended Opportunity Program Services (35%) and supervised study labs and tutoring (28%). Less than one in five respondents indicated they received help accessing On-campus Work Study (19%), Career Center services (15%), accessing child care (13%), and Disabled Students Programs and Services (11%). One respondent who selected other, specified that CalWORKs staff helped them schedule appointments to see a counselor and plan for each semester. Other respondents thanked the staff for their work or had answers that were not applicable.



*Respondents could select all services which they received, so total exceeds 100%.

In order to identify student childcare needs, students were asked if they had a need for childcare on campus. 61% of respondents stated no and 39% of respondents stated yes.



Helpfulness of CalWORKs Services

Respondents were also asked which CalWORKs benefit they found helpful. A majority of students found Academic and Personal Counseling (82%), receiving school supplies (81%), and receiving a book bag (80%) to be very helpful. Approximately eight in ten students found Priority Registration (84%), gas cards (79%), and Success Workshops and/or activities (76%) to be either very or somewhat helpful. Seven in ten respondents found receiving a cap and gown for graduation (70%) helpful.

How helpful was the CalWORKs benefit that you received?	Very Helpful	Somewhat Helpful	Not Helpful	N/A
Academic and Personal Counseling	82%	9%	0%	8%
School Supplies	81%	11%	1%	7%
Book Bag	80%	9%	2%	8%
Priority Registration	74%	10%	3%	13%
Gas Card (exempt only)	74%	5%	3%	19%
Success Workshops/Activities	73%	3%	3%	21%
Cap and Gown for Graduation	63%	7%	2%	29%

Experience with CalWORKs Department

When asked to rate their experience with the Cuyamaca CalWORKs Department during Fall 2022, over nine in ten respondents indicated that the CalWORKs staff treated them with respect (94%), that they would feel comfortable returning for additional services if they were needed (93%), CalWORKs staff helped with clarifying and achieving the goals of the student (94%), that the CalWORKs staff listened to the respondents questions (91%), the requirements of the Cuyamaca CalWORKs program were clear (94%), and overall they were satisfied with the services they received during the Fall 2020 semester (91%).

Less than 1% of respondents indicated that they would not feel comfortable returning for additional services if they were needed (>1%), they did not feel that CalWORKs staff listened to their questions (>1%), and overall they were not satisfied with the services they received during the Fall 2022 semester (>1%). The remaining respondents indicated that the questions were not applicable.

Please rate your experience with the Cuyamaca CalWORKs Department	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	N/A
CalWORKs staff treated me with respect.	76%	18%	0%	0%	0%	6%
I would feel comfortable returning for additional services if I needed them.	76%	17%	1%	1%	0%	6%
CalWORKs staff listened to my questions, problems, and concerns.	74%	17%	2%	1%	0%	6%
CalWORKs staff helped me clarify and achieve my goal(s).	73%	21%	1%	0%	0%	5%
The requirements of the Cuyamaca CalWORKs program were clear.	72%	22%	1%	0%	0%	6%
Overall, I am satisfied with the services I received during the Fall 2022 semester.	70%	21%	0%	0%	1%	7%

Sense of Community and Support

More than nine out of ten respondents indicated that they would encourage other students to participate in the CalWORKs program (98%), they felt part of the CalWORKs community (98%), that they felt they belong at Cuyamaca College (98%), that they know at least one counselor that they can turn to for support (97%), that they know at least one instructor they can turn to for support (96%) and that they know at least one student they can turn to for support (95%).

Less than 2% of respondents indicated they did not know at least one student they could turn to for support (>2%). The remaining respondents indicated that the questions were not applicable.

Please rate your agreement with the following statements:	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree
I would encourage other students to participate in CalWORKs.	79%	19%	2%	0%	0%
I feel like I am part of the CalWORKs community.	76%	22%	2%	0%	0%
I feel like I belong at Cuyamaca College.	76%	22%	2%	0%	0%
I know at least one counselor that I can turn to for support.	71%	26%	4%	0%	0%
I know at least one instructor that I can turn to for support.	70%	26%	4%	0%	0%
I know at least one other student I can turn to for support.	67%	28%	3%	1%	1%

Communication Preferences

Students were asked about their communication preferences including communication regarding CalWORKs programs, services, announcements, deadlines, and information. A majority of respondents selected email (85%) and phone (75%) as the best form of communication. 15% of respondents selected flyers in office and 10% of respondents selected website as the best form of communication. One respondent who selected other, specified email, so their response is reflected in the email section of the data table below.

What is the best way for CalWORKs to communicate with you regarding our programs, services, announcements, deadlines, and information?	%
Email	85%
Phone	75%
Flyers in Office	15%
Website	10%
Other (please specify)	3%

*Respondents could select all services which they received, so total exceeds 100%.

Other communication preferences included the best way to meet with a CalWORKs Counselor. A majority of respondents indicated meeting remotely using zoom (61%) and/or by phone (61%) were the best ways to meet with a CalWORKs Counselor. 35% of respondents preferred to meet with a CalWORKs counselor on campus for in-person appointments.

What is the best way to meet with your CalWORKs Counselor?	%
Remote appointment using Zoom	61%
Phone appointment	61%
In person appointment on campus	35%

*Respondents could select all services which they received, so total exceeds 100%.

Students were also asked if they found the CalWORKs website to be user-friendly and if the CalWORKs website provided them with the information they needed. A majority of respondents indicated that they found the CalWORKs website both user-friendly (95%) and it provided them with the information they needed (95%). Less than 5% of respondents did not find the website user-friendly (>5%) and stated it did not have the information they needed (>5%).

Is the CalWORKs website user-friendly?	%
Yes	95%
No	5%
Does the CalWORKs website provide the information you need?	%
Yes	95%
No	5%

CalWORKs Future Support

Students were asked how the CalWORKs program could be improved. A majority of respondents had positive comments regarding the CalWORKs program and did not offer any improvement suggestions. Improvements that respondents did mention included: more involvement in student's educational journey and being proactive; more support for students including child care, gas, financial support, and school supplies; and getting appointments to see a counselor sooner. The full list of responses can be found in [Appendix C](#).

Recommendations

Overall, survey respondent feedback indicated a high level of satisfaction with the current CalWORKs program services. A majority of respondents utilized the Liaison case worker at CalWORKs, help with obtaining books and supplies, and Individual Training Plan (ITP). Additionally, CalWORKs staff were able to provide a large number of respondents with assistance accessing financial aid. When asked about how the program could be improved in the future, there were minimal recommendations and no consensus on any specific improvements.

Additionally, when asked about their feelings in regards to the CalWORKs community and support provided, a large majority of respondents indicated positive feelings including encouraging other students to participate in the CalWORKs program; feeling part of the CalWORKs community; feeling like they belong at Cuyamaca College; and knowing at least one counselor, instructor, and/or student they can turn to for support.

When survey respondent demographics were compared to those of the CalWORKs program, respondents who self-identify as white were largely overrepresented compared to the students in the CalWORKs program overall, and respondents who self-identify as Middle Eastern or North African were largely underrepresented compared to the students in the CalWORKs program overall.

Additionally, when CalWORKs participants' demographics were compared to the broader college student population, Black or African American and Latinx students are vastly underrepresented in the CalWORKs program. These findings are consistent with the findings from the 2020 survey summary report, and it is recommended that additional outreach efforts be undertaken to better serve these student groups. Internal college data reveal a significant overrepresentation of Middle Eastern or North African and white students in the CalWORKs program compared to the overall college population. In order to ensure equitable access to program services, the CalWORKs program could work with local agencies, non-profit organizations, and other community services to provide information and resources that are relevant to the Black/African American community and Latinx community in and beyond the College's service area.

Appendix A - Survey Instrument



CalWORKs Student Survey Fall 2022

Thank you for participating in the Cuyamaca College CalWORKs Program! Please take a few minutes to answer some questions about your experience with our services this semester. Your responses are anonymous and will help us improve our services.

You will have an opportunity to enter into a drawing for one of ten \$75 gas gift cards at the end of the survey. To be entered into the gift card drawing, please complete and submit your responses to the survey by December 1, 2022.

Arabic Translation: A PDF copy of the survey in Arabic is available [here](#).



1. Is this your first year participating in the CalWORKs program at Cuyamaca College?

- ☐ Yes
☐ No

2. During this semester (Fall 2022), which of the following CalWORKs services did you use? Please select all that apply.

- ☐ Liaison with my CalWORKs case worker (PCG/Equus)
☐ Individual Training Plan (ITP) for CalWORKs
☐ Help with obtaining books and supplies
☐ Help with school and County welfare paperwork
☐ Tutoring and campus study lab referrals
☐ Child-care assistance
☐ CalWORKs Work Study
☐ Other (please specify)

3. Which of the following support services did Cuyamaca's CalWORKs staff help you access?
Please select all that apply.

- ☐ Study labs and tutoring
- ☐ On-campus Work Study
- ☐ Financial Aid
- ☐ Extended Opportunity Program Services (EOPS)
- ☐ Disabled Student Program Services (DSPS)
- ☐ Child care
- ☐ Career Center services
- ☐ Other support services (please specify)

4. Thinking about the Fall 2022 semester, how helpful were the following CalWORKs benefits in supporting your success? If you do not have experience with a specific benefit, please select "N/A" for "Not Applicable."

	Very helpful	Somewhat helpful	Not helpful	N/A
Gas Card (exempt only)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Book Bag	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
School Supplies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Priority Registration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Academic and Personal Counseling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Success Workshops/Activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cap and Gown for Graduation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Please rate your experience with the Cuyamaca CalWORKs Department in the Fall 2022 semester. If a statement does not apply to you, please select "N/A" for "Not Applicable."

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	N/A
The requirements of the Cuyamaca CalWORKs program were clear.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CalWORKs staff helped me clarify and achieve my goal(s).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CalWORKs staff treated me with respect.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CalWORKs staff listened to my questions, problems, and concerns.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would feel comfortable returning for additional services if I needed them.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I am satisfied with the services I received during the Fall 2021 semester.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Please rate your agreement with the following statements.

After participating in CalWORKs in the Fall 2022 semester...

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
I feel like I am part of the CalWORKs community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel like I belong at Cuyamaca College.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know at least one instructor that I can turn to for support.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know at least one counselor that I can turn to for support.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know at least one other student I can turn to for support.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would encourage other students to participate in CalWORKs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. How can the CalWORKs program be improved?

8. What is the best way for CalWORKs to communicate with you regarding our programs, services, announcements, deadlines, and information? Choose all that apply.

- ☐ Email
- ☐ Website
- ☐ Flyers in Office
- ☐ Phone
- ☐ Other (please specify)

9. What is the best way for you to meet with your CalWORKs counselor?

- ☐ Remote appointment using Zoom
- ☐ In person appointment on campus
- ☐ Phone appointment

10. Is the CalWORKs website user-friendly?

- ☐ Yes
- ☐ No

11. Does the CalWORKs website provide the information you need?

- ☐ Yes
- ☐ No

12. Do you have a need for childcare on campus?

- ☐ Yes
- ☐ No

The following questions are asked for comparison purposes only. Responses will not be linked to any personally identifying information.

13. What is your gender?

- ☐ Female
- ☐ Male
- ☐ Non-binary/third gender
- ☐ Prefer to self-describe:

14. What is your age?

15. What is your ethnicity? Please check all that apply.

- ☐ Asian or Asian American
- ☐ Black or African American
- ☐ Filipino
- ☐ Latino/a
- ☐ Middle Eastern or North African
- ☐ Native American
- ☐ Native Hawaiian or other Pacific Islander
- ☐ White
- ☐ Other (please specify)

16. What is your primary language?

- ☐ Arabic
- ☐ Aramaic
- ☐ Dari
- ☐ English
- ☐ Farsi/Persian
- ☐ Kurdish
- ☐ Pashto
- ☐ Spanish
- ☐ Other (please specify)



C U Y A M A C A
· C O L L E G E ·

CalWORKs Student Survey Fall 2022

OPTIONAL

Enter to win a \$75 Gas Card!



17. If you would like to be entered into the drawing to win a \$75 gas gift card, please enter your email address in the box below. Note: Your email address will be separated from your responses.









Email:









Thank you for your time! Your responses will be valuable in improving CalWORKs services for students in the future.





























Click "Submit" to complete the survey.

Appendix B - Distributions of Responses to All Survey Items

Q1. Is this your first year participating in the CalWORKs program at Cuyamaca College?		%
Yes		53%
No		47%

Q2. Which CalWORKS services did you use?		%
Liaison with my CalWORKs case worker		71%
Help with obtaining books and supplies		51%
Individual Training Plan (ITP) for CalWORKs		46%
Help with school and County welfare paperwork		26%
CalWORKs Work Study		25%
Child-care assistance		16%
Tutoring and campus study lab referrals		15%
Other (please specify)		7%

Q3. Which support services did Cuyamaca's CalWORKs staff help you access?		%
Financial Aid		73%
Extended Opportunity Program Services (EOPS)		35%
Study labs and tutoring		28%
On-campus Work Study		19%
Career Center services		15%
Child care		13%
Disabled Student Program Services (DSPS)		11%
Other support services (please specify)		6%

Q4. How helpful was the CalWORKs benefit that you received?	Very Helpful	Somewhat Helpful	Not Helpful	N/A
Academic and Personal Counseling	 82%	 9%	 0%	 8%
School Supplies	 81%	 11%	 1%	 7%
Book Bag	 80%	 9%	 2%	 8%
Priority Registration	 74%	 10%	 3%	 13%
Gas Card (exempt only)	 74%	 5%	 3%	 19%
Success Workshops/Activities	 73%	 3%	 3%	 21%
Cap and Gown for Graduation	 63%	 7%	 2%	 29%

Q5. Please rate your experience with the Cuyamaca CalWORKs Department	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	N/A
CalWORKs staff treated me with respect.	76%	18%	0%	0%	0%	6%
I would feel comfortable returning for additional services if I needed them.	76%	17%	1%	1%	0%	6%
CalWORKs staff listened to my questions, problems, and concerns.	74%	17%	2%	1%	0%	6%
CalWORKs staff helped me clarify and achieve my goal(s).	73%	21%	1%	0%	0%	5%
The requirements of the Cuyamaca CalWORKs program were clear.	72%	22%	1%	0%	0%	6%
Overall, I am satisfied with the services I received during the Fall 2022 semester.	70%	21%	0%	0%	1%	7%



Q6. Please rate your agreement with the following statements:	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree
I would encourage other students to participate in CalWORKs.	79%	19%	2%	0%	0%
I feel like I am part of the CalWORKs community.	76%	22%	2%	0%	0%
I feel like I belong at Cuyamaca College.	76%	22%	2%	0%	0%
I know at least one counselor that I can turn to for support.	71%	26%	4%	0%	0%
I know at least one instructor that I can turn to for support.	70%	26%	4%	0%	0%
I know at least one other student I can turn to for support.	67%	28%	3%	1%	1%



Q8. What is the best way for CalWORKs to communicate with you regarding our programs, services, announcements, deadlines, and information?	%
Email	85%
Phone	75%
Flyers in Office	15%
Website	10%
Other (please specify)	3%































Q9. What is the best way to meet with your CalWORKs Counselor?	%
Remote appointment using Zoom	61%
Phone appointment	61%
In person appointment on campus	35%

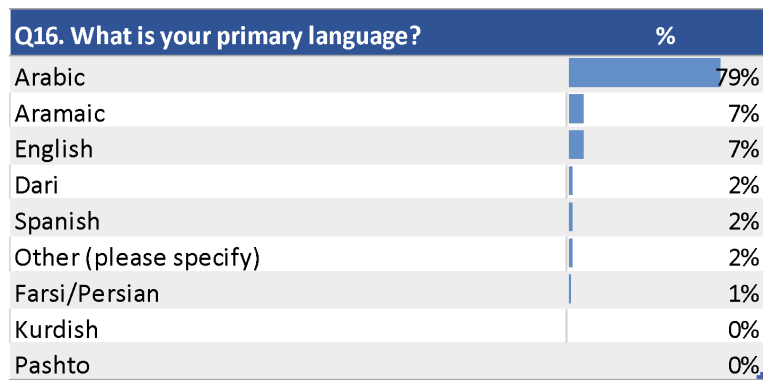
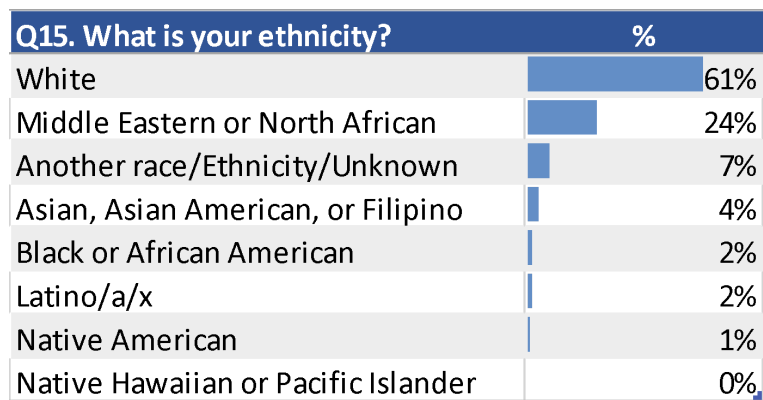
Q10. Is the CalWORKs website user-friendly?	%
Yes	95%
No	5%

Q11. Does the CalWORKs website provide the information you need?	%
Yes	95%
No	5%

Q12. Do you have a need for childcare on campus?		%
No		61%
Yes		39%

Q13. What is your gender?		%
Female		80%
Male		20%
Another Gender/Unknown		0%

Q14. What is your age?		%
32		8%
37		8%
34		7%
35		7%
42		6%
45		6%
29		5%
31		5%
36		4%
38		4%
39		4%
40		4%
52		4%
26		3%
41		3%
43		3%
48		3%
50		3%
25		2%
30		2%
33		2%
44		2%
47		2%
51		2%
27		1%
28		1%
46		1%
53		1%
55		1%
56		1%



Appendix C - Survey Responses to Open-ended Questions

During this semester (Fall 2022), which of the following CalWORKs services did you use? Please select all that apply.

Other (please specify):	Count
Good help	1
na	1
.	1
Good	1
ed plan	1
Arabic	1
Good	1
None	1
Total:	8

Which of the following support services did Cuyamaca's CalWORKs staff help you access? Please select all that apply.

Other support services (please specify):	Count
Non	1
Help me schedule an appointment with the counselor to make a plan for each semester	1
I thank them for their efforts	1
.	1
Good	1
Yes help me	1
Total:	6

How can the CalWORKs program be improved?

Other support services (please specify): **Count**

everything is very good .thank you so mach

1

Cal-Works should be more involved and proactive in their students educational journey.

1

N/A

1

Is very good

1

Good

1

Very good fantastic

1

Need more support for the students

1

N/A

1

Helping everyone

1

alot

1

good

1

I don't know.

1

Its perfect

1

The best program

1

All the good and useful things are present in the program and I do not think of anything that could be developed from it because I find it developed.

1

It's good

1

More support

1

Nothing, it is very good the way it is.

1

To be more active	1
They already doing very good	1
Very good	1
Everything is good thank you !	1
Strong	1
No anything everything is good	1
Very good	1
I think it does not need to be improved because all the workers in the CalWORKs are helping the students to the fullest.	1
Help students for child care and gas for cars	1
NA	1
Its a good program and we need more to provide students	1
They are good	1
Help me to give me bag for school with Pencil	1
be helping to give me bag for school with notebook and pencils.	1
Very good	1
Everything is good	1
They are perfect they do not need too improved	1
They are perfect They do not need to improve	1
It is good	1
It's already good on its own right now. No changes.	1
Give more money and help for students	1

Calworks help me anytime	1
You guys do an awesome job. Thanks for your help.	1
They doing everything as well	1
They do everything as well	1
Thanks	1
The dates of the interviews are close, sometimes the appointments with the counselor are very far away	1
Amazing	1
Helping people with their needs	1
They are help and support us	1
No comments	1
Amazing	1
Cal works is good for everything	1
Make the Appointment day as soon as possible	1
It is good for everything	1
Every thing is good. Thank you	1
It is a good program and I hope it will be more available to help students	1
Nothing everything is prefect	1
It's good	1
Good	1
All things great	1
Total:	59

What is the best way for CalWORKs to communicate with you regarding our programs, services, announcements, deadlines, and information? Choose all that apply.

Other (please specify):

**Coun
t**

	1
Y	1
Email	1
Total:	3

What is your age?

Age:

**Coun
t**

25	2
26	3
27	1
28	1
29	5
30	2
31	5
32	8
33	2
34	7
35	7
36	4
37	8
38	4

39	4
40	4
41	3
42	6
43	3
44	2
45	6
46	1
47	2
48	3
50	3
51	2
52	4
53	1
55	1
56	1
<hr/>	
Total:	105

What is your ethnicity? Please check all that apply.

Other (please specify):	Count
Arabic	1
Asian	2
Chaldean	1
Iraq	3
Middle East	1
<hr/>	
Total:	8

What is your primary language?

Other (please specify):	Count
Chaldean	2
Total:	2